## Race, Ethnicity, and Breast Cancer Workshops

Strategies to Address Health Equity

## Lultural Competence

- Promote diversity in the workforce and in leadership
- 🛞 Use culturally tailored patient education materials
- Train all members of the health care team about the importance of sociocultural issues and the impact they have on care
- Help patients build trust with the system
  Understand cultural differences and medical mistrust
- Ensure interpreters are conveying accurate information to patients

Use the teach-back method to ensure patients understand

- 🛞 Simplify patient forms
- Communicate to patients how to best navigate the institution

## 😭 Care Continuum

- Ensure that care across different sites of an institution is comparable quality
- Monitor quality of care and identify when standard of care isn't being offered or received
- 🛞 Investigate reasons for differences in care
- Bring services into communities where people live to address health care deserts



- Integrate Medical and Social Care
  - Provide emotional and social support with equal measure as medical care
  - Psychosocial support should be in tandem with care across the patient's entire journey; ask about any changes in mood, circumstances, and pain since their previous visit
    - Tools and resources from the National Academies of Sciences, Engineering, and Medicine Initiative: Integrating Social Needs Care into the Delivery of Health Care to Improve the Nation's Health. Available at: <u>https://bit.ly/3EotW3H</u>

## 😚 Clinical Trial Design and Recruitment

- Offer patients appropriate clinical trial options regardless of their race, ethnicity, or socioeconomic status
- Conduct outreach into neighborhoods to diversify clinical trial participation
- Minimize costs associated with trial participation
- Reconsider study designs and accrual sites to improve diversity

Track the journey and its progress at *fightingBCdisparities.com* 

Strategies derived from a series of workshops part of a quality improvement program "Leading the Way: Improving Breast Cancer Disparities for Minority Patients in Chicago".









